Terms and Conditions of the “Black Friday 2026” Promotion

I. Introductory Provisions

1. These terms and conditions of the "Black Friday 2026” promotion, specify the rules of operation, conditions, scope, and complaint procedure of the promotion, as well as the rules of participation and rights of the participants (hereinafter also referred to as "Participants"), and the obligations of the Organizer (hereinafter also referred to as the "Promotion Terms").
2. The Organiser of the Promotion is The Dots Cosmetics - Agata Głaba-Buzalska, ul. NIEPOŁOMICKA, 49A, apt. 22, 80-180 Gdańsk, NIP: 6891230011, Regon: 525375506 (hereinafter also referred to as the "Organiser").
3. The Promotion is conducted through the online store thedotscosmetics.com (hereinafter also referred to as the "Online Store").
1. Any customer who makes a purchase of at least one product during the Promotion period is participating in the Promotion.

II. Promotion Subject and Terms of Participation

1. The subject of the Promotion is the opportunity for Participants to benefit, under the terms specified in the Promotion Terms, from a discount of:
    1. -40% off the initial (regular) gross selling price of the Poetic Shades, Sweet Treats, Sweet Treats: Nudes and Sky Whispers single eyeshadows available in the Online Store during the Promotion (hereinafter also referred to as the "Discount").
    2. -20% off the initial (regular) gross selling price of the Poetic Shades, Sweet Treats, Sweet Treats: Nudes and Sky Whispers eyeshadow sets available in the Online Store during the Promotion (hereinafter also referred to as the "Discount").
    3. -10% off the initial (regular) gross selling price of the Digital Fairies single eyeshadows available in the Online Store during the Promotion (hereinafter also referred to as the "Discount").
    4. -10% off the initial (regular) gross selling price of the Sky Whispers eyeshadow palette available in the Online Store during the Promotion (hereinafter also referred to as the "Discount").
2. The Promotion is valid from November 20, 2026, until 23:59 on November 30, 2026 (hereinafter also referred to as the "Promotion Period").
3. Participation in the Promotion is voluntary and free of charge (i.e., purchasing products as part of the Promotion does not require Participants to incur any additional costs other than payment for the products and delivery costs).
4. To participate in the Promotion, you must:
    1. Place an order during the Promotion Period.
    2. Familiarise yourself with the Terms and Conditions of the "Black Friday 2026" Promotion.
5. The Discount will be applied to the full (regular) price of the product or products purchased by the Participant in the Online Store. The Promotion does not cover (does not reduce) the cost of product delivery.
6. In the event of the Customer returning a product purchased as part of the Promotion, the Organiser will refund the Customer only the price actually paid for the Product (price reduced by the value or proportionate part of the Discount). If the Participant does not return all the products purchased during the Promotion, the refund will be reduced proportionately.

7. The Discount granted by the Organiser as part of the Promotion is not eligible for cash withdrawal or exchange for any other form of payment.

III. Complaints

1. Any complaints regarding the Promotion can be submitted by Participants via email to reklamacje@thedotscosmetics.com or by traditional mail to the following address of the Organiser: The Dots Cosmetics - Agata Głaba-Buzalska, ul. NIEPOŁOMICKA, 49A, apt. 22, 80-180 Gdańsk, Poland..
2. In order to expedite the handling of the Complaints, please provide the Participant's full name, contact information (such as email address or telephone number), and a description of the reasons justifying the Complaint.
3. The Participant will be notified within 14 days, either electronically or in writing, about the handling of the Complaint and the method of its resolution.
4. Complaints are handled by the Organiser, applying in particular the provisions of these Promotion Terms.

IV. Final provisions

1. These Promotion Terms are available at the URL: https://thedotscosmetics.com/regulamin-sklepu/ and come into effect as of September 15th, 2023.
2. The Organiser reserves the right to modify the Promotion Terms in the event of a valid reason, understood as: (closed list)
    1. changes in the laws governing the conditions, rules, and organisation of the Promotion, affecting the mutual rights and obligations of the Organiser and Participants;
    2. changes in the method of conducting the Promotion due to technical or technological reasons;
    3. changes in the laws governing the sale of Products or the provision of services electronically by the Organiser, affecting the mutual rights and obligations specified in the agreement concluded between the Customer and the Organiser, or changes in the interpretation of the above-mentioned laws as a result of court decisions, rulings, recommendations, or guidelines issued by the relevant authorities or bodies in the relevant field;
    4. changes in the method of service provision solely due to technical or technological reasons (in particular, the update of technical requirements specified in the Promotion Terms);
    5. changes in the scope or provision of services to which the provisions of the Promotion Terms apply, through the introduction of new functionalities, modification, or withdrawal of existing functionalities or services covered by the Regulations by the Organiser.
3. In the event of a change in the Promotion Terms, the Organiser will make the consolidated text of the Promotion Terms available by publishing it on the Online Store.
4. Changes to the Promotion Terms come into effect from the moment they are clearly indicated and posted on the Online Store.

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