

“PALETTE DESIGN” Promotion Terms and Conditions

I. Preliminary Provisions

1. These Promotion Terms and Conditions, under the name "PALETTE DESIGN," establish the rules of operation, conditions, scope, and complaint procedure for the Promotion, as well as the rules of use and rights of individuals participating in the Promotion (hereinafter referred to as "Promotion Participants"). Additionally, these terms outline the obligations of the Organizer (hereinafter referred to as the "Promotion Terms and Conditions").
2. The Organizer of the Promotion is The Dots Cosmetics – Agata Głaba-Buzalska, ul. Niepołomicka 49A/22, 80-180 Gdańsk, NIP: 6891230011, REGON: 525375506 (hereinafter referred to as the "Organizer").
3. The Promotion is conducted through the online store thedotscosmetics.com (hereinafter referred to as the "Online Store").
4. Any customer who makes a purchase of at least one product during the promotion period is eligible to participate in the Promotion.

II. Subject of the Promotion and Conditions for Participation

1. The subject of the Promotion is the opportunity for the Promotion Participant to receive a discount voucher of 15% off the initial (regular) gross sale price of eyeshadows purchased using the Palette Design tool during the Promotion period (hereinafter referred to as the "Discount"), in accordance with the Promotion Terms and Conditions.
2. The Promotion is valid until further notice (hereinafter referred to as the "Promotion Period").
3. Participation in the Promotion is voluntary and free of charge (i.e., purchasing
4. Products under the Promotion does not require the Participant to incur any additional costs beyond the payment for products and delivery charges).
To participate in the Promotion, you must:
 1. Create your own eyeshadow palette using the Palette Design tool,
 2. Add the created eyeshadow palette to your shopping cart,
 3. Read and accept the "PALETTE DESIGN" Promotion Terms and Conditions.
5. The 15% discount will be automatically applied by the Palette Design tool to the full (regular) price of the eyeshadows in the set created by the Promotion
6. Participant in the Online Store. The Promotion does not cover (and does not reduce) delivery costs or the purchase of the palette itself.
If multiple Products covered by the Promotion are purchased simultaneously, the Discount is applied to the total price of the purchased Products included in the Promotion. If the customer returns a Product purchased under the Promotion, the Organizer will refund only the actual price paid for the Product (the price reduced by the value or proportional part of the Discount). If the Promotion Participant does not return all the Products purchased using the discount, they will receive a refund proportionally reduced by the value of the Discount.
7. The Discount granted by the Organizer as part of the Promotion is not exchangeable for cash or any other form of payment.
8. The Promotion Participant has the right, but not the obligation, to use the Discount when purchasing Products in the Online Store.

III. Complaints

1. Any complaints regarding the Promotion can be submitted by the Promotion Participants, particularly via email to reklamacje@thedotscosmetics.com or by post to the Organizer's address: The Dots Cosmetics – Agata Głaba-Buzalska, ul. Niepołomicka 49A/22, 80-180 Gdańsk (hereinafter referred to as "Complaints").
2. To expedite the processing of a Complaint, please provide the Promotion Participant's name, contact details (e.g., email address or phone number), and a description of the reasons justifying the Complaint.

3. The Promotion Participant will be notified of the Complaint's resolution and how it will be handled within 14 days, either electronically or in writing.
4. Complaints will be handled by the Organizer, particularly in accordance with the provisions of these Promotion Terms and Conditions.

IV. Final Provisions

1. These Promotion Terms and Conditions are available at the URL: <https://thedotscosmetics.com/regulamin-sklepu/> and are effective from January 30, 2023.
2. The Organizer reserves the right to amend the Promotion Terms and Conditions in the event of an important reason, understood as: (a closed catalog)
 1. A change in legal regulations governing the conditions, rules, and organization of the Promotion, affecting the mutual rights and obligations of the Organizer and the Promotion Participants;
 2. A change in the way the Promotion is conducted due to technical or technological reasons;
 3. A change in legal regulations governing the sale of Products or the provision of services electronically by the Organizer, affecting the mutual rights and obligations defined in the agreement between the Customer and the Seller, or a change in the interpretation of these legal regulations as a result of court rulings, decisions, recommendations, or guidelines issued by the relevant authorities;
 4. A change in the way services are provided due to technical or technological reasons (particularly updating the technical requirements specified in the Terms and Conditions);
 5. A change in the scope or provision of services to which the Terms and Conditions apply, by introducing new, modifying, or withdrawing the functionalities or services previously covered by the Terms and Conditions.
3. In the event of any changes to the Promotion Terms and Conditions, the Organizer will provide the consolidated text of the Terms and Conditions by publishing it on the Online Store.
4. Changes to the Promotion Terms and Conditions take effect from the moment they are explicitly indicated and posted in the Online Store.